



BANK NEGARA MALAYSIA
CENTRAL BANK OF MALAYSIA

**Your credit card has
been cloned...**

**Someone has stolen
your identity...**

**Your account has
been tampered...**

Beware!

Don't be a SCAM victim.



CAUTION on BOGUS CALLS and MESSAGES claiming to be from Bank Negara Malaysia, private bank, utility provider or an enforcement agency.

It's a SCAM. Do not panic. Think straight.

1

Bank Negara Malaysia **never requests** for your personal or financial information

2

Bank Negara Malaysia **never asks** anyone to transfer money to any 3rd party account

3

Bank Negara Malaysia **never keeps** the public's money in any account

**When in doubt,
please call**

BNMTELELINK (Customer Service Call Centre)

1-300-88-5465

Fax: 03-2174 1515 Email: bnmtelelink@bnm.gov.my

To submit
SMS enquiries
or complaints,
type :

BNM TANYA
[your enquiry/
complaint]

and send to
15888

For more information please refer to the
Financial Fraud Alert available on
Bank Negara Malaysia's website



www.bnm.gov.my

BNMLINK (Walk-in Customer Service Centre)

Bank Negara Malaysia Kuala Lumpur (Block D, Jalan Dato' Onn) or visit BNMLINK branches in Bank Negara Malaysia: Johor Bahru, Penang, Kuala Terengganu, Kota Kinabalu and Kuching (Business hours are: Monday - Friday, 9:00 am - 6:00 pm)



Modus Operandi of a **Phone Scam**

